

# TELEX

*Radio Dispatch*



Telex Radio Dispatch Products Success Story

# Telex Radio Dispatch Products Success Story

## Mobile Command Center for a Minnesota City

### Situation

A suburb of a large Minnesota City needs a way to manage communications in a multi county area for emergency situations and to back up the local Dispatch systems should they go down. Communications is vital between surrounding cities and the state wide communications system.

### Goals

- Create a communication platform that is mobile
- Be able to use radio, telephone, Nextel and have data connections to the central data base.
- Communications should be able to accept additional radios from other agencies in the form of a hand held portables and have local coverage to the MCV.
- Operation to be easy for mobile dispatchers with touch screen.
- Other Telex IP based systems should be able to interface with the MCV and have control of radios with console.

### Telex Provided

- IP based console system based on IP gateways to known radio equipment racked in MCV with two dispatch positions in the form of Laptop computers.
- Flexibility for adding portable radios from outside systems (Model required for cable) to add into the console.
- Network flexibility by adding other Telex systems through network.

### Results

- Mobile Command Vehicle with the capability of communications with agencies any where in the Minneapolis area including the State of Minnesota.
- A communications platform capable of taking the radio and telephone traffic away from main dispatch centers and managing an incident scene on site.

