TELEX
Radio Dispatch

Telex Market Overview - Utilities

Utilities

The benefits of an IP-based dispatch console in a utilities application extend beyond the all-important scalability, flexibility, and cost-effectiveness to also include a critical human element: worker safety.

In addition to being extremely expensive for the utility company and its customers, the utility workforce is often placed under pressure to respond to outages quickly and under potentially dangerous conditions. In this sense, a dispatch console can become an audio lifeline to an individual or group of workers undertaking emergency repair work or construction.

Control operations can now be moved to where this work is happening, and workers can stay connected to the main dispatch centers via satellite. This kind of flexibility allows communications to remain intact in more remote areas or when power and regular communications are down.

Today's radio systems offer a variety of features that let you keep track of where a worker is at all times, while emergency and man-down features improve safety for work crews. The dispatch console is required to display and control these radio system features in order to provide the highest level of safety and efficiency.

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