

AFTER-SALES SERVICE FOR EUROPE, MIDDLE EAST AND AFRICA



## STATE OF THE ART **PRODUCTS**

For more than 50 years, Telex innovations have provided pilots with the quality communications they depend on for safe, enjoyable flying. Our unique expertise and profound understanding of the aviation market are key for the unmatched quality of our products and services - making it the perfect choice both for the Commercial and General Aviation business.

## STATE OF THE ART **SERVICE**

Our extensive experience in the aviation business is not only visible in our product innovations, but also throughout our fields of operations. That's why we also offer outstanding professional services you expect from a market leader.

...TAKE **TELEX**

WHEN YOU TAKE  
TO THE SKY...



## SERVICE HIGHLIGHTS

### **FREE OF CHARGE REPAIR**

All our products come with a standard warranty between 1 and 3 years depending on the product. Within the scope of a warranty claim, we repair your faulty device free of charge.

### **HIGH-QUALITY REPAIR**

Your repair is performed by high-qualified technicians. We repair and examine your device thoroughly. Before the device is prepared for shipping, it undergoes extensive quality and safety checks so that it is working perfectly. Our technicians use high quality original spare parts as standard.

Of course you can also choose the even faster On Door repair service - bring and pick your device personally.

### **SHORT PROCESSING TIMES**

You can rely on us for fast repair time at the highest quality.

### **FREE TRANSPORT**

The collection and return of devices within warranty are completely free of charge.

### **EASE OF CONTACT**

Send us your request at any time by e-mail  
For direct contact please call Egelsbach  
Office (Germany) from Monday - Friday from  
07:00 am - 06:00 pm CET.



...TAKE **TELEX**

For all service requests please contact our  
authorized Repair Center:

**Headquarter**

**Röder Component Service Center GmbH**

Am Flugplatz

63329 Egelsbach, Germany

Phone: +49 6103 4002 678

Email: [info@roeder.aero](mailto:info@roeder.aero)

**Keenfinity GmbH**

Fritz-Schäffer-Straße 9

81737 München, Germany

Contact & Visitor Address:

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